eBanking User Manuals:

How to Login & Change Password for the 1st Time:

1. Check your registered email for User ID & Password. Once user is created in NRB Bank eBanking your login user ID and Password will be automatically sent to your provided email address. Mails will be as followed:

	Subject: NRB BANK E-Banking Login User ID
User Creation Mail Sample	Dear Customer, Your NRB Bank E-Banking (Internet Banking) profile has been created. User ID is: ABCD1234 The login Password for E-Banking will be emailed to you separately. Thank you for registering with E-banking service.
	Regards, NRB Bank E-Banking Service Disclaimer: This is a system generated mail.For any queries, please contact NRB BANK call centre at +880 966645 6000.
	Subject: NRB BANK E-Banking Login Password
User Password Mail Sample	Dear Customer, Your NRB Bank E-Banking (internet Banking) Profile has been created. We have already sent you the login user ID in previous mail. Your login Password is 7ZRntu22 To activate your E-Banking account please call +8809666456000 Regards, NRB Bank E-Banking Service Disclaimer: This is a system generated mail.For any queries, please contact NRB BANK call centre at +880 966645 6000.

- 2. This User ID is in inactive state. To activate please dial NRB Bank Call center to activate your User ID.
- 3. Once Activated you will again receive a mail from eBanking System mentioning your user is been activated. Mail will be as followed:



4. Now you can start using NRB BANK eBanking. To login you can directly click the NRB Bank website link from mail or directly access NRB Bank website.

From here you can find the login link to the eBanking login Page. There are two places from where you can login as shown on the below image. Once clicked you will be redirected to the eBanking login Page:



5. Once redirected, you will get the eBanking Login page, where you need to put in your USER ID and Password, which has been mailed to you. Follow below image.



Note: It is recommended to use the Virtual Keyboard. This keeps your account more secure and prevents your Web Browser to store any data. Link to forgot Password is also there. Click the link and follow instructions to reset your Password if can't remember.

User ID:		_									IT'S EASY, IT'S FAST, IT'S CONVENIE
Password P Loog Forgot Pa	in ssword?	lick on	Select: this lin	Classic nk an	nd fo		Th 1. 2. Yo	Cla Co OU	e ar assi onte can	e two types of view available: and nporary ise anyone i you have forgot your Passwo	Guidelines for safety banking online: * Use virtual keyboard for securing your key stroke. * Check the address bar URL with https, if any doubt check the security certificate * Make sure, the login page contains valid security login. * If any unusual, unprofessional or out of place found, contact directly to our 24/7 enline call centre rd.
To use Virtual	al keyboard		Click h	ere to	enter t	ay hover	ing				
this box.	1 5 .	\$		1	7 1			5	5	1400	
The second se	x k a	q m	2 3	d	y	0		9	0		
It is recommended to	g h	i n	e 1	v			3	4	7		Get it on
use Virtual keyboar,	f 1	p u	ъ	t ·	w				8		App Store
this keeps you account more secure.	Upper	Delete	Clear	All	Not I	Mixed					
											Norton

6. If you will provide Correct User ID and Password for the 1st Time you will be forced to Accept the terms and conditions of using NRB Bank eBanking. Force to change Password and given option to use nickname for all of your accounts. Process is as below:

a. Accept Terms and conditions of using NRB Bank eBanking. It is mandatory, if you don't agree to use with these terms and conditions, decline immediately.

A https:	nternet		* *
Step 1: Terms and Conditions	Step 2: Force Change Password Set Account Nicknames Complete		
It is a mandatory step before you To continue please click "Accept" If you do not accept the Terms an	u continue with first time, please read through our "Internet Banking Terms and Conditions" available below. 17. Ind Conditions, please click on "Decline: to immediately discontinue the access to the Online Banking services.	E Transition this fit lues the escendar we denote the form such as feasible areas that the	following large and
Consideration of your opening conditions shall apply to all sud 1. IWe expressly authorize C 2. IWe acknowledge that thi if I we are not qualified to competent authorities (if <u>3. IWe</u> authorize you to aco	or escalarsing from time to time at injour request such documentary deals as you, denot bain, cld, may, at you sole h oradits: Demo Bank, Limited (the ∳Bank ∳) to employ in the preparation of said Letter of Credit such terminology as the Bank de is application and issuance of the LIC are governed by the various rules and regulations issued and/or amended from tim o apply for under such applicable laws and regulations. Furthermore, you may reserve the right to alter or even delete an any), opent and/or gay for mylour account all drafts and/or accomegany documents purporting to be drawn under any sych oredit.	instruction, time in, the presents, which agries of executed the norm of enters, hency agree that the ms consistent with clarity of expression, usual banking practice, and mylour intent as set forth herein. Is to time by the competent authorities. Notwithstanding your acceptance of this application, you are no part or parts of this application so as to be consistent with the applicable laws, regulations and/or the l	not obligated to issue any LIC license issued by the
			Accept Decline

b. Next you will be forced to change your Password. It is mandatory to change your Password if you are login in for the 1st time or Bank has changed your Password upon your request. Follow below images to do so:

ange Login Password		Us	e virt	ual key	board	If	this b	ox is	clic	ked	, it i	s m	adat	ory t	o us	ie vir	rtual	keybo	ard. Und	check t
		Virtu	al Ke	yboai	d :	pr	ovide	Pas	swo	rd I	/lanı	uall	y.	al and	in Comme	Incentio				
User Id: ABCD1234		&	%	=]	#	*	_ 1	+	S	?	-		@ !	5	9	6				
Enter Old Password:	Enter the Password from mail here		8	f }	i	z	d	0	٧	s	у	٢	t	4	0	3	Ľ.			
New Paseword:			m	n t	g	е	w t	n j	С	b	q	п	x	7	1	2	Ê.			
new rassword.	Enter your new Password here		U	oper			Delete		Clea	ar All		Not	Mixed		8		È.			
	which you want to use. Both			_		_											5			
Confirm New Password	must be same.	V (Click h	ere to	enter	by h	overing													

Note: Here, again, this mandatory to use Virtual Keyboard, which will be by default marked and will not let you type from computer keyboard. If you uncheck that, only then you will be able to change password using computer keys.

c. Unmark virtual keyboard

Change Login Password		Once you uncheck virtual keyboard you can use your	Virt	se vi ual k	rtual (eyb)	keyb oard	oard I:	Y	ou	will	get	a	ont	fima	atio	n p	op ı	up		
User Id:	ABCD1234	computer's keyboard to type	8)					÷	S	?			0		5		8
Enter Old Password:	•••••			8	ł.	k	10	2	d	1	0	v	s	ÿ	r.	t		4	0	3
New Password:				m	u	P	9	e	w					9				7		2
	Strong				Uppe	ir -			Dek	ete		0.1e	ar Al		No	e Mix	ed		81	
Confirm New Password:	••••••			Click	here	to e	nter	by he	overi	ng										

d. Confirm on confirmation page

Use of Security Keyboard is recommended to protect your Password. Are you sure you choose NOT to use the Security Keyboard?



e. Now type your New Password using Keyboard

Change Login Password		Once you uncheck virtual keyboard you can use your	Use virtual keyboard Virtual Keyboard :	you will	get a c	onfim	atio	n pop	o up		
User Id:	ABCD1234	computer's keyboard to type	& % =) #	1 - 1	+ \$	2	-	0		9	6
Enter Old Password:			a f k i	z d 1	0 V	S)	P	t		0	3
New Password:			m u p g	e w h	1 0	b		×			2
	Strong		Upper	Delete	Cier	ar All	Na	of Mixed		8	
Confirm New Password:	•••••		Click here to enter l	by hovering							

f. Next page is not mandatory, u can skip, but if you want you can set nick name for your accounts which will be shown inside the eBanking Application.

Disable Account Nickname:			
Current and Savings Term Deposits Loan			
Account No	Account Nickname	Set As Favourite	
0000015			
1011110000159 101 BDT	CASA ACCOUNT		
Alphanumeric Characters With Spaces are Allowed for Account Nickname	Set account nickname	Set as favourite	save if you want 📫 Sav

g. Next is the confirmation Page of your previous actions. Once you confirm, you will get a success message page that your Password has been changed successfully and will provide you a link to re-login.

Thank you for se	tting up your Internet Banking Preferences.			
Enjoy the Net Bar	lking			
Step	Step Name	Completion Status	Completion Message	
1	Terms and Conditions	Complete	Thank you for accepting Terms and Conditions.	
2	Force Change Password	Complete	Password changed successfully.	
3	Set Account Nicknames	Skipped	Step skipped.	

Continue



h. Once continued, you will get the link to re-login, Click the Link the re-login.

Clicking the link will re-direct you again to the login Page; from here use your USER ID and new Password to login and use NRB BANK eBanking.





Password:	Use your os	SERID					Suidelines for safety banking online: * Use virtual keyboard for securing your key stroke.
	Use your Ne	ew Password					* Check the address bar URL with https, if any doubt check the security certificate. * Make sure, the login page contains valid security log * If any unusual, unprofessional or out of place found contact directly to our 24/7 online call centre.
Use virtual keyboard	Click here to	o enter by hovering	3	2	-		
	- bwdvi	j z k	8	6	5		
c a h	, ,				0		Get it on
c a h n v s	• 1 o u g	qi	4	9			
c a h n v s r t f	s loug texm	q i p	4	7	-		Available on the App Store
c a h n v s r t f Upper [s Ioug fexm Delete ClearAll	q i P Not Mixed	4	7	-		App Store
c a h n v s r t f Upper f	s I o u g f e x m Delete Clear All	q i P Not Mixed	4	7			Norton
c a h n v s r t f Upper I	s I o u g f e x m Delete Clear All	q i p Not Mixed	4	7			

Finally you will be logged into NRB BANK eBanking Application.

Happy using of NRB Bank eBanking

ANRB Bank Limited (BD) http	ps://ebanking.nrbbankbd.com:4443/B00	l/internet			
XNRR Bank			Help Change Password G	Own Account Transfer Reminder Session Summary S	itemap Print this page Logout Quick L
Not Just Another Bonk	Welcome, Your Name will be	here			
	Accounts Loans Fund Transfer	Collection and Remittances Tools Custom	er Services Genus wil	ll be here	
	Account Overview			25-	06-2014 16:49:11 GMT +0600
Ξ.	Deposit Overview				
Account Overview	Currency	Product Name		Account Balance	Available Balance
Account Summary	BDT	MY DPS			
Consolidated Position		NRB SAVINGS			
Term Deposit Details			Subtotal:		
Account Details					Print this page / Download
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