

INSTANT MOBILE RECHARGE (TOP-UP) THROUGH eBANKING

REGISTER BILLER MOBILE TOP-UP (POST PAID / PRE PAID):

Register your mobile number (once for the first time) - You can add as much as number you want:

- Go to **Bill Payments** Tab



- Press **Register Biller** option

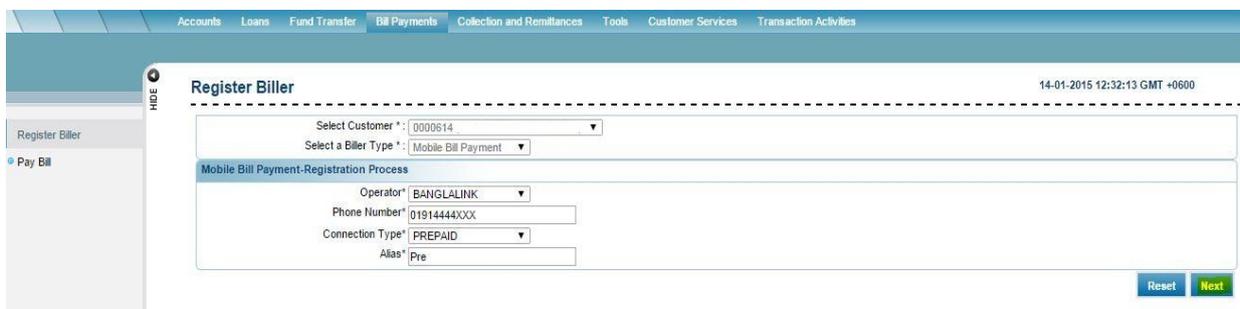


- Press **Add New Biller** button



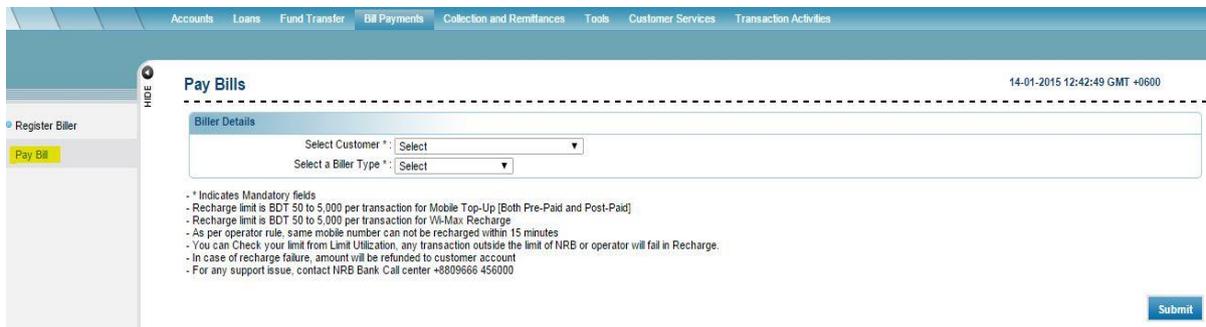
FOR PRE-PAID & POST-PAID NUMBER (ANY OPERATOR):

- Select Customer** : select **CUSTOMER** from dropdown menu
- Select a Biller Type** : select **MOBILE BILL PAYMENT** option for pre-paid / post-paid number (Any Operator)
- Operator** : select OPERATOR (**BANGLALINK/GP/AIRTEL/ROBI/TELETALK/CITYCELL**) from dropdown menu
- Phone Number**: put your **MOBILE NUMBER** (total 11 digit)
- Connection Type** : select connection type **PREPAID/POSTPAID** from dropdown menu
- Alias**: write any single word (i.e. Pre)
- Then click **Next** and **Confirm**




NOW TOP-UP / BILL PAYMENT:

- Go to **Bill Payments** Tab
- Select **Pay Bill, Customer, Biller Type** Then press **Submit** button



Accounts Loans Fund Transfer **Bill Payments** Collection and Remittances Tools Customer Services Transaction Activities

14-01-2015 12:42:49 GMT +0600

Pay Bills

Register Biller
Pay Bill

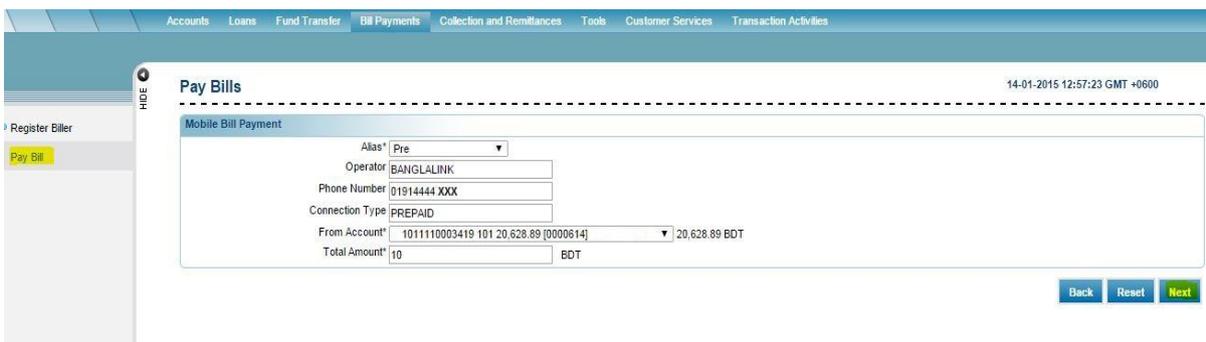
Bill Details

Select Customer * : Select
Select a Biller Type * : Select

- * Indicates Mandatory fields
- Recharge limit is BDT 50 to 5,000 per transaction for Mobile Top-Up [Both Pre-Paid and Post-Paid]
- Recharge limit is BDT 50 to 5,000 per transaction for Wi-Max Recharge
- As per operator rule, same mobile number can not be recharged within 15 minutes
- You can Check your limit from Limit Utilization, any transaction outside the limit of NRB or operator will fail in Recharge.
- In case of recharge failure, amount will be refunded to customer account
- For any support issue, contact NRB Bank Call center +8809666 456000

Submit

- **Alias** : select from dropdown menu
- **Operator, Phone Number ,Connection Type** : no need to input (automated)
- **From Account**: select **Account** from dropdown menu
- **Total Amount**: put only the numeric amount you want to top-up, no paisa amount will be entertained.
 - For Example, if I want to recharge 100 taka - type 100
 - Recharge limit is BDT 50 to 5,000 per transaction for Mobile Top-Up [Both Pre-Paid and Post-Paid]
 - As per operator rule, same mobile number cannot be recharged within 15 minutes



Accounts Loans Fund Transfer **Bill Payments** Collection and Remittances Tools Customer Services Transaction Activities

14-01-2015 12:57:23 GMT +0600

Pay Bills

Register Biller
Pay Bill

Mobile Bill Payment

Alias* Pre
Operator BANGLALINK
Phone Number 01914444 XXX
Connection Type PREPAID
From Account* 1011110003419 101 20 628 89 0000614 | 20,628 89 BDT
Total Amount* 10 BDT

Back Reset Next

- Then click **Next** and **Confirm**
- You will receive the message from Operator(s) after successful recharge.

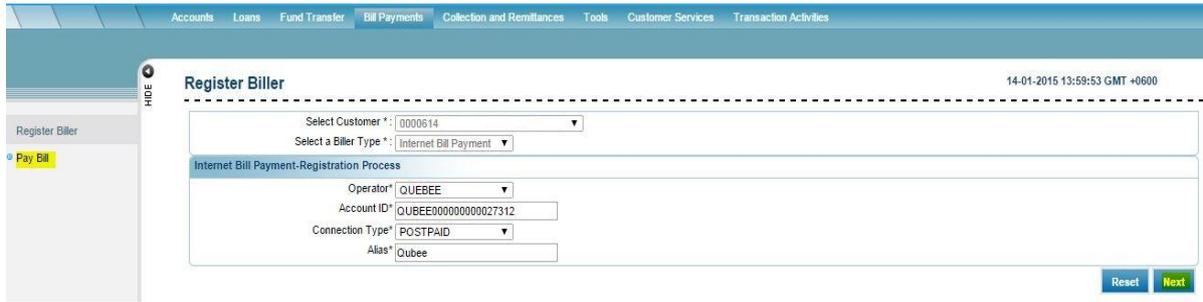
REGISTER BILLER (INTERNET BILL PAYMENT):

- Go to **Bill Payments** Tab
- Press **Register Biller** option
- Press **Add New Biller** button

FOR INTERNET BILL PAYMENT (BANGLALION/QUBEE):

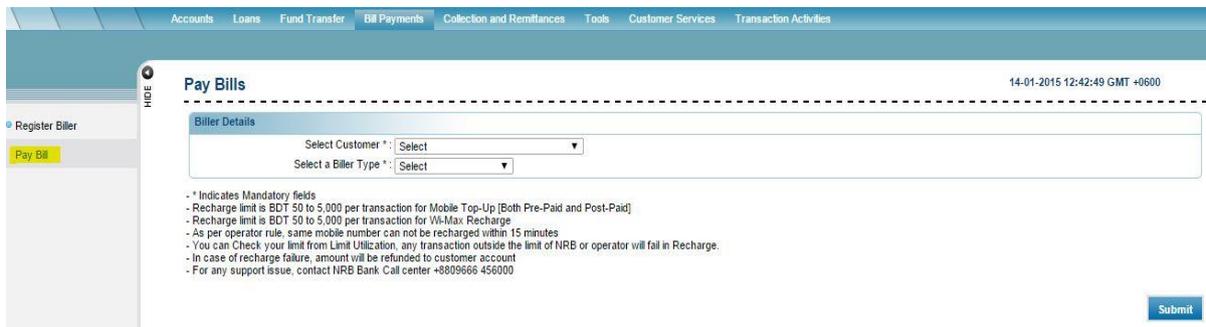
- **Select Customer** : select **CUSTOMER** from dropdown menu
- **Select a Biller Type** : select **INTERNET BILL PAYMENT** option for pre-paid / post-paid number (Any Operator)
- **Operator** : select OPERATOR (**BANGLALION/QUBEE**) from dropdown menu
- **Account ID** : put your account ID
- **Connection Type** : select connection type (POSTPAID only)
- **Alias**: write any single word (i.e. Post)
- Then click **Next** and **Confirm**



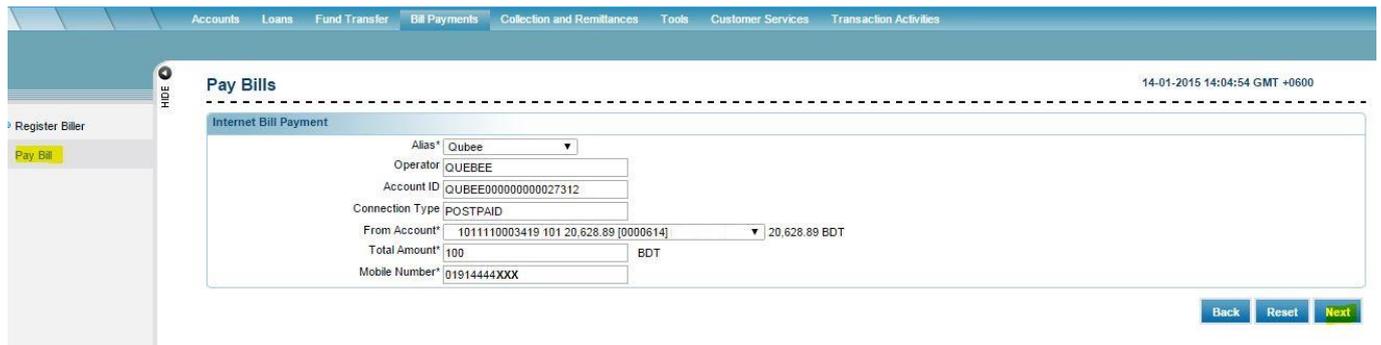


BILL PAYMENT – INTERNET (BANGLALION/QUBEE)

- Go to **Bill Payments** Tab
- Select **Pay Bill, Customer, Biller Type** Then press **Submit** button



- **Alias** : select from dropdown menu
- **Operator, Account ID ,Connection Type** : no need to input (automated)
- **From Account**: select **Account** from dropdown menu
- **Total Amount**: put only the numeric amount you want to pay, no paisa amount will be entertained.
 - For Example, if I want to pay 100 taka - type 100
 - Recharge limit is BDT 49 to 5,000 per transaction for Post-Paid only



- **Mobile Number** :put your **Mobile Number** (total 11 digit)
- Then click **Next** and **Confirm**

